

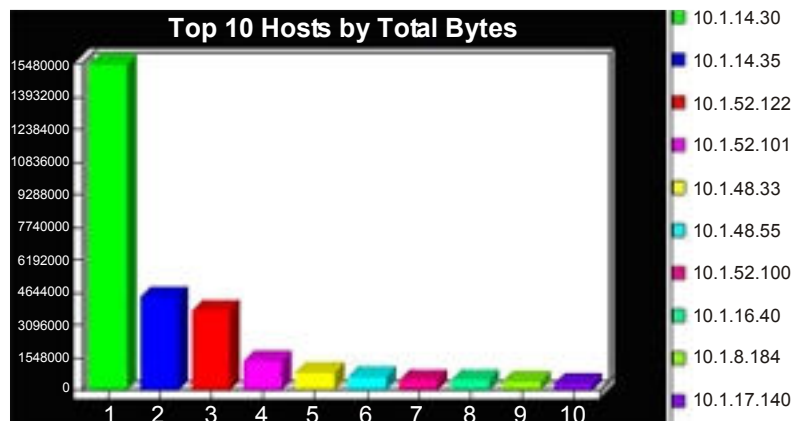
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Network Analysis

Nowadays a big concern is to perform diagnosis in order to detect the causes of possible performance failures of applications between users and servers of a company.

Through its Network Analysis services, Telsinc offers its customers a diagnosis of the network environment and performance statistics to evaluate the problem and possible solutions.

To attend these needs we use software with the most advanced technology for diverse environments (Ethernet, Voice, LAN and WAN). These software suites employ the largest collection of decodification protocols and an exclusive "expert" module, that allows automatic identification and analysis of network issues.



Telsinc makes available performed analysis by our network consultants, through a formal printed document with detailed network performance graphics, most accessed servers, collision issues and network errors, as well as, solutions for performance issues.

◆◆◆ Services Levels

Pre-Analysis

In this phase Telsinc's Network Analysts will perform a best options search for the analysis' requirements, including serves, segments, protocols, applications and users. The Purpose of this service is to verify and evaluate the number of labor hours and complexity of service.

Data Collection

This phase the analyst will perform the data collection in the customers' environment, executing and capturing packages, application, information collection and error reports.

Reports and Conclusions

The analysis report containing collected information, critical servers, applications most used as well as determined errors will be shared. Concluded analysis and suggested improvements will be attached to collected information.

◆◆◆ Benefits

- ✓ Guaranteed principles, through analysed documentation;
- ✓ Risk reduction of unsuccessful implementations, as a result of proven analysis;
- ✓ Investment protection, with the view of, through topological analysis, defining improvements and solutions for the network without the need for new asset acquisition;
- ✓ Roll out of information referring to the possible improvements of network to can be applied;
- ✓ Suggestions for issue resolution and technical consultation.

